

ALISON BUCHANAN MODERATING AON LAW FIRM SYMPOSIUM PANEL - OCT. 12, 2023



Alison P. Buchanan, Hoge Fenton Shareholder, and Business Litigation Chair will be moderating the panel, *Troubled and Troubling Client Relationships: Avoidance, Management, and Extrication*, on October 12, 2023, at the Aon Law Firm Symposium from 10:30 am - 11:30 am at the Chicago Marriott Downtown Magnificent Mile. Learn more and [register here](#).

Troubled and Troubling Client Relationships: Avoidance, Management, and Extrication

Thursday, October 12, 2023 - 10:30 am - 11:00 am

Unworthy clients are a common source of severe claims against even the very best law firms. But in addition to dishonest clients who hope to exploit the firm's services, client unworthiness manifests

itself in various other forms, including clients' insistence on lawyers' advancement of unsupportable positions, unreasonable practice demands on lawyers, unwillingness to accept lawyers' advice, and unfair criticism of lawyers' performance, all of which have serious risk management implications for firms. Our experienced panelists will discuss strategies for detecting and avoiding unworthy clients up front, righting client relationships that are trending toward trouble, and extricating the firm from client relationships that cannot or should not be maintained.

Moderator:

Alison P. Buchanan, *Hoge Fenton Jones & Appel*

Panelists:

Mark D. Hinderks, *Stinson LLP*

Meredith Kaplan Stoma, *Lewis Brisbois Bisgaard & Smith LLP*

Bethany W. Kristovich, *Munger, Tolles & Olson LLP*

Primary Contact

- Alison P. Buchanan

Related Attorneys

- Alison P. Buchanan